

A MESSAGE FROM TERRAGEN BIOTECH

Dear Valued Terragen Biotech Partner:

During these uncertain times it is especially important that we update you regularly on the steps we take to manage business continuity for each one of our customers. Our proactive efforts aim to ensure that we limit the transmission of the coronavirus and protect all of us as best as possible.

First and foremost, the health and wellness of our customers, retail partners, suppliers and Terragen Biotech staff are paramount. We have adopted the following business practices to meet these objectives: remote working where possible, social distancing on-site and by restricting in-person interactions to two individuals at a time amongst staff, with customers, with retail partners, and with our service providers.

Our integrated production, R&D, and corporate headquarters site is staffed by many professional scientists who are experienced in the critical practices of personal and site disinfecting that have been reviewed and adjusted as necessary in light of the coronavirus situation and are applied by all of us at Terragen Biotech.

We want to assure you that we are absolutely committed to the ongoing production and availability of MYLO® and Great Land for our customers leveraging our strong national retail distribution network. Our production team has put into place accelerated production programs, aligned raw materials suppliers, and arranged for the best possible product shipping, warehousing processes and product delivery services possible.

Many of our retail partners have requested that we conduct business with them via phone and videoconferencing and that we suspend, until further notice, face-to-face field days, training sessions, and gatherings of customers. Our retail partners are committed to continuing to provide outstanding service and products to their customers and we will do everything that we can to support our customers and retail partners.

The challenges of this situation are new for us all. We and our retail partners will monitor the changing situation continuously and adjust our business processes accordingly. In the meantime, please do not hesitate to reach out to the Terragen Biotech sales team or other key contacts at Terragen Biotech should you have any questions.

Thank you for your continued trust in and support of Terragen Biotech and our products. We look forward to working closely with you during this ambiguous time to ensure we can together improve animal productivity, welfare and development with MYLO® and sustainable soil health and productivity with Great Land.

Sincerely,

On behalf of the Terragen Biotech Team,

Justus Homburg, CEO